

Notice of Data Security Event

CKF Addiction Treatment, Inc. (“CKF”) issued notice of a recent data security event that potentially affected the confidentiality of information related to certain current and former CKF patients and/or current and former CKF employees.

On September 18, 2023, CKF became aware of suspicious activity within an employee’s email account. CKF promptly took steps to secure the email account environment and launched an investigation into the nature and scope of the activity with the assistance of third-party forensic specialists. The investigation determined that on September 8, 2023, and between September 17, 2023 and September 18, 2023, an unknown actor gained access to one email account. In response, CKF initiated a detailed review of the files in the affected email account in order to identify what information is contained therein and to whom that information relates for purposes of notification.

The types of information that may have been present on the impacted systems includes name, address, date of birth, Social Security number, driver’s license number, billing and claims information, health insurance claims information, and medical information including diagnosis, medications, and other treatment information. Please note that the specific type of information vary for each individual.

CKF is notifying potentially affected individuals by this media release and by mailing letters to individuals. CKF is also notifying appropriate government regulators. For individuals seeking additional information regarding this event, a toll-free assistance line has been established. Individuals may call the assistance line at **833-918-3956** between the hours of 9:00 a.m. and 9:00 p.m., Eastern time, Monday through Friday, excluding major U.S. holidays.

The confidentiality, privacy, and security of personal information is among CKF’s highest priorities, and CKF have strict security measures in place to protect information in its’ care. Upon becoming aware of this event, CKF promptly took steps to secure the email account and launched a full investigation with the assistance of third-party forensic specialists. CKF also implemented additional security measures to further protect against similar events occurring in the future.

As a precautionary measure, CKF encourages potentially affected individuals to remain vigilant against incidents of identity theft by reviewing account statements, credit reports, and explanations of benefits for unusual activity and to detect errors. Any suspicious activity should be promptly reported to their insurance company, health care provider, or financial institution.

Additionally, under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the

consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file

a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.